

Quality Assurance Survey Performance Ratings

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications
A+ Care Solutions, Inc.	West	Day-Residential, Personal Assistance	4/4/13	NA	SC	SC	PC	SC	SC	SC	SC	SC
Ability Health Services, Corp.	East	Nursing	11/12/13	NA	PC	SC	SC	PC	SC	NA	NA	SC
AdvanceCare Health Services	Middle	Day-Residential, Personal Assistance	5/9/13	NA	SC	SC	SC	PC	SC	SC	SC	PC
Advantage Behavioral Consulting Services	West	Behavioral	3/21/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Allied Behavioral Services	East	Behavioral	2/28/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Anchor for Life, Inc.	West	Day-Residential	3/21/13	NA	MC	PC	MC	SC	SC	SC	SC	MC
Applied Behavioral Diagnostics	West	Behavioral	3/27/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Applied Behavioral Interventions	Middle/ East	Behavioral	10/16/13	NA	PC	SC	SC	NA	SC	NA	NA	SC
ARC of Hamilton County, Inc.	East	ISC	12/19/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Arrington, Faye	East	Behavioral	9/18/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Behavior Analysis Consulting	West	Behavioral	8/6/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Behavior Intervention & Therapy Services	West	Behavioral	10/25/13	NA	SC	SC	SC	NA	SC	NA	NA	PC
Behavior Solutions, LLC	East	Behavioral	3/15/13	NA	SC	PC	SC	NA	SC	NA	NA	PC
Behavioral and Counseling Services, LLC	West / Middle	Behavioral	12/9/13	NA	MC	PC	PC	NA	SC	NA	NA	PC
Behavioral Outreach Services	West	Behavioral	3/19/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Behavioral Services of Tennessee	West	Day-Residential, Behavioral	6/17/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Benchmark	Middle	Day-Residential, Behavioral	10/4/13	NA	PC	PC	MC	MC	SC	SC	SC	PC
Berkowitz, Brooke	West	Behavioral	11/14/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
BGC, Inc.	Middle	ISC	12/3/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Bichelman, Nicole	West	Behavioral	10/8/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
BIOS of Tennessee, Inc.	Middle	Day-Residential, Personal Assistance	6/28/13	NA	PC	PC	PC	MC	SC	SC	SC	SC
Bobbi's Way, Inc.	East	Day-Residential	3/7/13	NA	PC	MC	PC	PC	SC	SC	SC	PC

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Breakthrough Corporation	East	Day-Residential, Personal Assistance	5/28/13	NA	PC	SC	SC	SC	SC	SC	SC	SC
Brenda Richardson Memorial Care Home	West	Day-Residential	7/26/13	NA	SC	SC	PC	PC	SC	SC	SC	PC
Bunt, Jeanette	Middle	Behavioral	8/16/13	NA	PC	SC	SC	NA	SC	NA	NA	SC
C. S. Patterson Training and Habilitation Center	West	Day-Residential, Personal Assistance	8/22/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
CAK, Inc.	West	Day-Residential, Personal Assistance	10/1/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Care Choices of Tennessee	East	Day-Residential, Personal Assistance, Nursing	9/6/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Cerebral Palsy Center, Inc.	East	Day-Residential, Personal Assistance	8/9/13	NA	SC	SC	SC	PC	SC	SC	SC	SC
Chip Hale Center	East	Day-Residential, Personal Assistance	5/10/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Chris' Home	Middle	Day-Residential	1/14/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Clara Butler Nursing and Personal Care Services	West	Day-Residential	2/7/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Columbus Medical Services (combined survey)	Middle	Behavioral	5/17/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Communication Therapies, Inc.	Middle	Therapy	10/10/13	NA	PC	PC	SC	NA	SC	NA	NA	PC
Community Connections, Inc.	East	ISC	12/17/13	SC	PC	SC	NA	NA	NA	NA	NA	SC
Community Health Developmental Center	East	Day-Residential, Personal Assistance	6/26/13	NA	SC	SC	SC	SC	SC	SC	SC	PC
Community Options, Inc.	Middle	Day-Residential, Personal Assistance	4/25/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Compass Coordination, Inc.	Middle	ISC	12/2/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Compassionate Care, Inc.	Middle	Day-Residential, Personal Assistance	11/22/13	NA	PC	SC	SC	SC	SC	SC	SC	SC
Complete Care Choices	East	Nursing	2/19/13	NA	NC	NC	SC	MC	SC	NA	NA	NC
Complete Care Choices	Middle	Nursing	3/27/13	NA	SC	PC	SC	PC	SC	NA	NA	PC
Comprehensive Services of Tennessee	West	Day-Residential, Personal Assistance	2/7/13	NA	SC	PC	SC	SC	SC	SC	SC	PC
Connexus, Inc.	Middle	Day-Residential, Personal Assistance	4/17/13	NA	PC	PC	PC	PC	SC	SC	SC	PC
Core Services of Northeast Tennessee	East	Day-Residential, Personal Assistance	8/20/13	NA	SC	SC	SC	MC	SC	SC	SC	PC

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Courtney, Inc.	East	Day-Residential	3/22/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
CSI Caregiver Services of Tennessee	Middle	Day-Residential, Personal Assistance	5/2/13	NA	SC	PC	SC	SC	SC	SC	SC	PC
CST Communication & Swallowing Therapies	East	Therapy	12/12/13	NA	PC	SC	SC	NA	SC	NA	NA	SC
Cumberland Community Options, Inc.	Middle	Day-Residential	3/28/13	NA	SC	PC	SC	PC	SC	SC	SC	SC
Cumberland Mountain Industries	East	Day-Residential, Personal Assistance	6/27/13	NA	SC	SC	SC	PC	SC	SC	SC	SC
D & S Residential Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	6/14/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
D & S Residential Services, Inc.	West	Day-Residential, Personal Assistance	11/22/13	NA	SC	PC	SC	SC	SC	SC	PC	SC
Dawn of Hope, Inc.	East	Day-Residential, Clinical	9/23/13	NA	SC	PC	PC	SC	SC	SC	SC	SC
Direct Access Coordination, Inc.	Middle	ISC	12/4/13	SC	SC	PC	NA	NA	NA	NA	NA	SC
Divine Supports, Inc.	Middle	Day-Residential, Personal Assistance	12/19/13	NA	PC	SC	PC	SC	SC	SC	SC	PC
Douglas Cooperative, Inc.	East	Day-Residential	3/18/13	NA	SC	SC	PC	PC	SC	SC	SC	SC
Eagle Medical Staffing	West	Nursing	11/20/13	NA	SC	PC	SC	SC	NA	NA	NA	MC
Easter Seals of Tennessee	West	Day-Residential, PA, Nursing	9/26/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Edwards, Samantha	East	Behavioral	9/23/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Elite Behavior Analysis	East & Middle	Behavioral	1/28/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Elite Care, Inc.	Middle	Day-Residential, Personal Assistance	12/6/13	NA	SC	PC	SC	PC	SC	SC	SC	PC
Elizabeth Care Services	Middle	Day-Residential, Personal Assistance	10/31/13	NA	PC	PC	SC	PC	SC	SC	PC	PC
Elldae, Inc.	Middle	Day-Residential, Personal Assistance	6/17/13	NA	SC	SC	SC	SC	SC	SC	SC	PC
Enhanced Support Services, Inc.	East	Day-Residential	12/11/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Envision, Inc.	East	Day-Residential, Nursing	4/2/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Evergreen Life Services, Inc.	East	Day-Residential, Behavioral, Nursing	7/17/13	NA	PC	SC	SC	PC	SC	SC	SC	SC
Evergreen Life Services, Inc.	Middle	Day-Residential, Personal Assistance, Behavioral, Nursing, Therapy	11/7/13	NA	MC	PC	PC	MC	SC	SC	SC	PC

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Evergreen Presbyterian Ministries, Inc.	West	Day-Residential, Personal Assistance	2/21/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Exceptional Measures	West	Behavioral	8/20/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Faith Specialized Care Services, Inc.	West	Day-Residential, Personal Assistance	5/22/13	NA	PC	PC	SC	SC	SC	SC	SC	PC
Freedom Co-op	West	Day-Residential, Personal Assistance	2/21/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Friendship Home Solutions, Inc.	Middle	Day-Residential, Personal Assistance, Nursing Therapy	2/14/13	NA	PC	SC	PC	SC	SC	SC	SC	SC
Fulfillment Tender Care, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	10/4/13	NA	PC	MC	PC	PC	SC	SC	SC	PC
Gage & Gage, Inc.	West	Day-Residential	2/5/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Gaur, Michele	West	Therapy	9/13/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Generations Community Services	West	Day-Residential, Personal Assistance	2/8/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Golden Life, Inc.	Middle	Day-Residential, Personal Assistance	11/14/13	NA	SC	PC	PC	SC	SC	SC	SC	PC
Goodwill Industries	Middle	Day-Residential	10/4/13	NA	PC	SC	SC	SC	SC	NA	SC	PC
Gregory, Mary Eva	Middle	Therapy	8/23/13	NA	SC	PC	SC	NA	SC	NA	NA	SC
Grosser, Jason	West	Behavioral	3/5/13	NA	PC	SC	PC	NA	SC	NA	NA	PC
Guardian Community Living	Middle	Day-Residential, Nursing, Therapy	6/14/13	NA	PC	SC	SC	PC	SC	SC	SC	PC
Guardian Community Living	West	Day-Residential, Behavioral, Nursing, Therapy	8/7/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Guffey, Chad	Middle	Behavioral	9/18/13	NA	PC	SC	SC	NA	SC	NA	NA	SC
HATS, Inc.	Middle	Day-Residential, Personal Assistance	6/7/13	NA	SC	PC	PC	PC	SC	SC	SC	PC
HCS Investors, LLC	West	Day-Residential	3/15/13	NA	PC	SC	SC	SC	SC	SC	SC	PC
HCS Investors, LLC	Middle	Therapy	12/6/13	NA	PC	PC	SC	NA	SC	NA	NA	PC
Health Angels Staffing	Middle	Nursing, Personal Assistance	2/28/13	NA	MC	PC	PC	PC	SC	NA	NA	MC
Helen R. Tucker Adult Developmental Center	West	Day-Residential, Personal Assistance	12/4/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Helping Hands of TN, LLC	East	Day-Residential, Personal Assistance	12/5/13	NA	PC	SC	SC	PC	SC	SC	SC	SC
Hilltoppers, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	5/3/13	NA	SC	SC	SC	PC	SC	SC	SC	SC

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Homeplace, Inc.	Middle	Day-Residential	8/23/13	NA	SC	PC	SC	PC	SC	SC	SC	PC
Hope Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	4/19/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Hosick, Heidi	West	Therapy	4/22/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Hot Rod Shannon, Inc.	East	Personal Assistance	2/21/13	NA	SC	SC	SC	SC	SC	NA	NA	SC
Husband, Beth	Middle	Behavioral	7/12/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Impact Centers, Inc.	Middle	Day-Residential, Personal Assistance	11/5/13	NA	SC	PC	SC	SC	SC	SC	SC	PC
Independence, Inc.	West	Therapy	4/25/13	NA	SC	PC	SC	NA	SC	NA	NA	PC
Independent Opportunities, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	10/3/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Innovative Behavior Services	West	Behavioral	7/25/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Joey's Yacht Club	Middle	Day-Residential	2/8/13	NA	SC	PC	SC	MC	SC	SC	SC	PC
Joyful Care, Inc.	East	Day-Residential	7/17/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Karmali, Irfa	West	Behavioral	3/25/13	NA	PC	SC	SC	NA	SC	NA	NA	PC
Knox County ARC, Inc.	East	Day-Residential	6/11/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Lacefield Enterprises, Inc.	Middle	Therapy	7/19/13	NA	PC	SC	PC	NA	SC	NA	NA	SC
Lakeway Achievement Center	East	Day-Residential, Personal Assistance, Nursing	12/20/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Lend A Hand Supported Living	Middle	Day-Residential	7/9/13	NA	SC	PC	SC	PC	SC	SC	SC	PC
Lifestyle Nutrition, Inc.	West	Therapy	9/6/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Lighthouse Independent Living, Inc.	East	Day-Residential, Personal Assistance	5/3/13	NA	PC	PC	MC	PC	SC	SC	SC	MC
LivitUp, Inc.	West	Day-Residential, Personal Assistance	10/25/13	NA	SC	SC	SC	SC	SC	SC	PC	PC
Madison-Haywood Developmental Services	West	Day-Residential, Personal Assistance, Nursing, Therapy	11/8/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Martin, Elizabeth	West	Therapy	11/22/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Medical Management and Rehabilitation Services	West	ISC	12/10/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Meritan, Inc.	East	Day-Residential	5/3/13	NA	PC	SC	SC	SC	SC	SC	SC	SC
Michael Dunn Center, Inc.	East	Day-Residential, Nursing, Therapy	8/9/13	NA	PC	SC	SC	MC	SC	SC	SC	MC

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Middle Tennessee Supported Living	Middle	Day-Residential, Personal Assistance, Nursing	4/18/13	NA	MC	PC	PC	PC	SC	SC	SC	SC
Mid-South Area Residential Services, Inc.	West	Day-Residential, Personal Assistancw	8/9/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Mid-South Area Residential Services, Inc.	Middle	Day-Residential	10/31/13	NA	SC	SC	SC	SC	SC	SC	SC	PC
Mid-South Supportive Living	West	Day-Residential, Personal Assistance	11/22/13	NA	PC	PC	PC	SC	SC	SC	SC	PC
Miracles Network Agency	West	ISC	12/5/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Mountain Visions, Inc.	East	Day-Residential	4/18/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Musicante, Kimberly	West	Therapy	10/11/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Nelson, Karen	Middle	Therapy	12/20/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
New Horizons, Inc.	Middle	Day-Residential, Personal Assistance	8/23/13	NA	SC	PC	SC	PC	SC	SC	SC	SC
Nia Association	Middle	Day-Residential, Personal Assistance	7/29/13	NA	SC	PC	PC	PC	SC	SC	SC	SC
Nicholson Therapies, Inc.	Middle	Therapy	2/28/13	NA	PC	PC	SC	NA	SC	NA	NA	PC
Omni Visions, Inc.	Middle	Day-Residential	9/20/13	NA	PC	PC	PC	PC	SC	SC	SC	PC
OnePulse, Inc.	Middle	Nursing	11/15/13	NA	SC	SC	SC	SC	SC	NA	NA	PC
Orange Grove Center, Inc.	East	Day-Residential, Personal Assistance, Nursing, Therapy	6/1/13	NA	SC	PC	SC	PC	SC	SC	SC	PC
Pacesetters, Inc.	Middle	Day-Residential, Personal Assistance	6/28/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Pauline and Thomas Healthcare, Inc.	Middle	Day-Residential, Personal Assistance	2/28/13	NA	SC	PC	SC	SC	SC	SC	SC	PC
Peacock, Jennifer	West	Behavioral	12/12/13	NA	SC	PC	PC	NA	SC	NA	NA	PC
Pink Coyote, Inc.	East	Day-Residential	5/15/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Poke, Demetric	West	Behavioral	7/16/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Progressive Directions, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	9/27/13	NA	SC	SC	SC	PC	SC	SC	SC	SC
ProLex Medical Services, Inc.	East	Day-Residential, Personal Assistance, Behavioral, Nursing	7/3/13	NA	PC	SC	SC	PC	SC	SC	SC	SC
Prospect, Inc.	Middle	Day-Residential	3/28/13	NA	SC	PC	SC	PC	SC	SC	SC	SC
Quality Care Behavior Services	West	Behavioral	9/6/13	NA	SC	SC	SC	NA	SC	NA	NA	SC

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Quality Care Support Coordination of West TN	West	ISC	12/18/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Quality Living, Inc.	Middle	Day-Residential, Personal Assistance	5/23/13	NA	SC	SC	PC	SC	SC	SC	SC	SC
Randolph, Yvonne	West	Behavioral	6/6/13	NA	SC	SC	PC	NA	SC	NA	NA	PC
Reaching Visions Today, Inc.	Middle	Day-Residential, Personal Assistance	4/5/13	NA	SC	PC	SC	PC	SC	SC	SC	SC
Rehab at Your Place	West	Therapy	4/30/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Rehab Resources	Middle	Therapy	5/2/13	NA	PC	PC	SC	NA	SC	NA	NA	SC
Resource One Medical Staffing	West	Personal Assistance	10/31/13	NA	SC	PC	SC	SC	SC	NA	NA	MC
Resources for Human Development	Middle	Day-Residential	2/15/13	NA	SC	SC	SC	PC	SC	SC	SC	PC
Resources for Human Development	West	Day-Residential	10/18/13	NA	SC	SC	PC	SC	SC	SC	SC	SC
Restoration Residential Services, LLC	Middle	Day-Residential, Personal Assistance	9/20/13	NA	SC	PC	SC	PC	SC	SC	SC	PC
RHA Community Homes	West	Day-Residential, Nursing	8/23/13	NA	SC	PC	SC	SC	SC	SC	SC	MC
RHA Health Services, Inc.	Middle	Day-Residential, Personal Assistance	7/19/13	NA	PC	PC	PC	PC	SC	SC	SC	PC
RHA Health Services, Inc.	East	Day-Residential, Personal Assistance, Nursing	10/22/13	NA	PC	SC	SC	MC	SC	SC	SC	PC
Rochelle, Inc.	Middle	Day-Residential, Nursing	9/5/13	NA	SC	PC	SC	PC	SC	SC	SC	SC
Shelby Residential and Vocational Services, Inc.	West	Day-Residential	3/28/13	NA	PC	SC	SC	PC	SC	SC	SC	PC
Sitters and More of West Tennessee, Inc.	West	Personal Assistance	11/8/13	NA	SC	PC	SC	SC	SC	NA	NA	SC
Sitters and More, Inc.	Middle	Personal Assistance	7/12/13	NA	SC	SC	SC	SC	SC	NA	NA	SC
Special Needs, Inc.	Middle	Therapy	12/9/13	NA	PC	SC	SC	NA	SC	NA	NA	SC
Speech Pathology Consultants, LLC	Middle	Therapy	4/15/13	NA	PC	PC	SC	NA	SC	NA	NA	SC
St. John's Community Services	West	Day-Residential, Personal Assistance	7/19/13	NA	SC	SC	PC	SC	SC	SC	SC	SC
STAR Center	West	Personal Assistance, Nursing, Therapy	4/5/13	NA	PC	PC	SC	SC	SC	NA	NA	PC
Starcare of Tennessee	Middle	Day-Residential	8/8/13	NA	SC	SC	SC	SC	SC	SC	SC	PC
STARS, Inc.	East	Day-Residential	8/29/13	NA	PC	PC	SC	PC	SC	SC	PC	PC
Steinagle, Ruth	East	Behavioral	12/18/13	NA	SC	SC	SC	NA	SC	NA	NA	SC

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Step-By-Step, Inc.	East	Day-Residential, Personal Assistance	10/18/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Summit View Health Services	East	Therapy	12/6/13	NA	SC	SC	SC	NA	SC	NA	NA	SC
Sunny Brook Home, Inc.	Middle	Day-Residential	3/4/13	NA	SC	SC	SC	SC	SC	SC	NA	PC
Sunrise Community of Tennessee, Inc.	East	Day-Residential, Personal Assistance, Nursing	11/22/13	NA	SC	SC	SC	SC	SC	SC	SC	PC
Sunrise Community of Tennessee, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	12/6/13	NA	PC	SC	SC	SC	SC	SC	SC	SC
Support Solutions of Tennessee, LLC	Middle	Day-Residential	3/8/13	NA	PC	SC	PC	PC	SC	SC	SC	SC
Support Solutions of the Mid-South	East	Day-Residential, Personal Assistance, Behavioral	9/20/13	NA	PC	SC	PC	SC	SC	SC	SC	PC
Support Solutions of the Mid-South	West	Day-Residential, Personal Assistance, Behavioral	9/20/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Sympathetic Steps to Success	West	Behavioral	4/17/13	NA	PC	PC	MC	NA	SC	NA	NA	PC
Tennessee Community Services Agency	Middle	ISC	12/9/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Tennessee Family Solutions	Middle	Day-Residential, Behavioral	8/19/13	NA	SC	PC	PC	MC	SC	SC	SC	SC
Tennessee Personal Assistance, Inc.	West	Day-Residential, Personal Assistance	5/14/13	NA	PC	PC	SC	SC	SC	SC	PC	PC
Tennessee Personal Assistance, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	7/25/13	NA	SC	PC	SC	SC	SC	SC	SC	PC
Terry Taylor, Inc.	Middle	Day-Residential	11/12/13	NA	SC	PC	SC	SC	SC	SC	SC	SC
The Arc of Davidson County	Middle	ISC	12/11/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Therapy & Learning Center	West	Day-Residential, Nursing, Therapy	12/3/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Thomas' Supports	Middle	Day-Residential	11/7/13	NA	SC	PC	SC	PC	SC	SC	SC	SC
Tiara's Haven	West	Day-Residential	3/8/13	NA	SC	SC	SC	SC	SC	SC	SC	PC
Victorian Dream Home	West	Day-Residential	9/11/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Vision Coordination Services, Inc.	East	ISC	12/12/13	SC	SC	SC	NA	NA	NA	NA	NA	SC
Volunteer Staffing, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	5/23/13	NA	SC	PC	SC	SC	SC	SC	SC	SC
Volunteers of America	West	Day-Residential	7/19/13	NA	SC	SC	SC	SC	SC	SC	SC	SC
Volunteers of America	Middle	Day-Residential	8/20/13	NA	SC	PC	PC	SC	SC	SC	SC	PC

SC= Substantial Compliance

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Quality Assurance Survey Performance Ratings

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications
Warm Hearts Care	Middle	Day-Residential, Personal Assistance, Nursing	7/12/13	NA	SC	PC	SC	PC	SC	SC	SC	PC
Warm Hearts Care	West	Day-Residential, Personal Assistance, Nursing	9/13/13	NA	SC	PC	SC	PC	SC	SC	SC	PC
West Tennessee Family Solutions, Inc.	West	Day-Residential, Behavioral	6/12/13	NA	SC	SC	SC	SC	SC	SC	SC	SC

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Quality Assurance Survey Performance Ratings

Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
PC	Proficient
SC	Proficient
PC	Proficient
SC	Exceptional Performance
SC	Exceptional Performance
MC	Significant Concerns
SC	Exceptional Performance
SC	Proficient
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
SC	Proficient
SC	Proficient
SC	Fair
SC	Exceptional Performance
SC	Exceptional Performance
MC	Significant Concerns
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
PC	Fair
SC	Fair

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Quality Assurance Survey Performance Ratings

Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
PC	Proficient
SC	Proficient
SC	Proficient
SC	Exceptional Performance
SC	Exceptional Performance
PC	Exceptional Performance
PC	Proficient
SC	Exceptional Performance
SC	Exceptional Performance
PC	Proficient
SC	Exceptional Performance
PC	Fair
SC	Fair
SC	Proficient
SC	Exceptional Performance
SC	Exceptional Performance
SC	Proficient
SC	Serious Deficiencies
PC	Fair
SC	Proficient
MC	Fair
SC	Fair

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Quality Assurance Survey Performance Ratings

Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
SC	Exceptional Performance
PC	Proficient
SC	Proficient
PC	Proficient
PC	Proficient
SC	Exceptional Performance
SC	Proficient
PC	Proficient
SC	Proficient
PC	Fair
SC	Proficient
SC	Fair
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
PC	Fair
PC	Fair
SC	Exceptional Performance
PC	Exceptional Performance
SC	Exceptional Performance
PC	Proficient
PC	Fair

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Quality Assurance Survey Performance Ratings

Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
PC	Exceptional Performance
SC	Exceptional Performance
MC	Fair
SC	Exceptional Performance
MC	Fair
MC	Fair
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
PC	Fair
SC	Proficient
SC	Proficient
SC	Fair
PC	Fair
SC	Exceptional Performance
SC	Proficient
PC	Fair
SC	Proficient
PC	Fair
PC	Significant Concerns
SC	Exceptional Performance
PC	Proficient
PC	Proficient

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Quality Assurance Survey Performance Ratings

Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
PC	Fair
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
PC	Proficient
SC	Proficient
PC	Exceptional Performance
SC	Exceptional Performance
SC	Fair
SC	Exceptional Performance
SC	Proficient
PC	Exceptional Performance
PC	Fair
PC	Exceptional Performance
PC	Fair
SC	Exceptional Performance
PC	Fair
SC	Proficient
MC	Fair
SC	Exceptional Performance
SC	Exceptional Performance
SC	Proficient
PC	Fair

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Quality Assurance Survey Performance Ratings

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SC	Proficient
MC	Fair
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
SC	Exceptional Performance
PC	Proficient
SC	Proficient
PC	Fair
PC	Fair
PC	Proficient
SC	Proficient
SC	Exceptional Performance
PC	Proficient
SC	Fair
PC	Exceptional Performance
SC	Exceptional Performance
PC	Proficient
SC	Proficient
PC	Proficient
PC	Exceptional Performance

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Quality Assurance Survey Performance Ratings

Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
SC	Exceptional Performance
SC	Exceptional Performance
SC	Proficient
PC	Proficient
SC	Exceptional Performance
PC	Fair
SC	Fair
PC	Proficient
SC	Exceptional Performance
PC	Fair
SC	Proficient
PC	Fair
PC	Fair
PC	Proficient
PC	Fair
SC	Proficient
SC	Exceptional Performance
SC	Proficient
PC	Fair
SC	Exceptional Performance
SC	Fair
MC	Fair
PC	Fair
SC	Exceptional Performance

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Quality Assurance Survey Performance Ratings

Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
SC	Exceptional Performance
SC	Exceptional Performance
SC	Proficient
MC	Fair
PC	Proficient
SC	Proficient
PC	Fair
SC	Exceptional Performance
SC	Fair
SC	Exceptional Performance
PC	Fair
PC	Fair
PC	Proficient
SC	Proficient
SC	Exceptional Performance
SC	Exceptional Performance
SC	Proficient
SC	Proficient
SC	Exceptional Performance
SC	Exceptional Performance
PC	Proficient
SC	Exceptional Performance
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